Creating a FamilySearch Account

Anyone over 13 years old can have their own FamilySearch account. Children between ages of 8-12 can also have their own account with their parents’ permission. When you create an account for anyone please do not share an email . They must have their own email account. Some of the features in FamilySearch will not work unless your email address is unique. You may not be able to even finish registering. Or you will have problems connecting with the partner sites. You can easily set an email account up by free services thru Hotmail, Live Mail, Gmail, Yahoo and others. Do not share passwords either. You can change your contact information and passwords by going into FamilySearch and clicking on your name , then settings. There are 5 tabs. Under **“Account”** is where you can change your password and see your helper number. Under “**Contact “**you can change your email, or phone number or address. Also a new feature, “Enable Relationship Viewing”, to allows other users to see their relationship to you. A lot of things have been added to **“Notifications”.** I recommend checking them all. Under **“Preferences”,** be sure a checkmark is beside “Show Temple Information” You can uncheck it if you have to print out a pedigree chart and don’t want ordinances to show. Then go back and check it again to restore. **“Connected Accounts”** show you what partner sites you have signed up for and other connected sites. If you forgot your password and username, do not create another account. Say you forgot and you can retrieve it. Otherwise you will have big problems. Call a ward consultant if you have problems registering or any other problems, or contact FamilySearch at 1-866-406-1830. Go to “Help” top right of screen and type in “Can I create accounts with a shared email address? To see their policy. Go into your settings and check things out.

Family History Nuggets

For help with your family history or questions call Jane Doe at 801-123-4567

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